

January 30, 2001

Dear Goss Customer,

We are pleased to be this year's host for the Western Maintenance Conference scheduled from April 29th through May 2, 2001.

As you know this conference is one of the best technical forums available for the users of Goss double-width presses which involves the expertise of press machinists, mechanics, maintenance, electrical and electronic experts from North America.

This year's conference will be held jointly at Goss' headquarters and a world-class local hotel in the western suburbs of Chicago. Holding the bulk of the meetings at our facility offers attendees additional access to Goss' broad expertise in field support, parts service, customer engineering and press operational training. It also enables our customers to place more faces to Goss names.

The conference will open with a welcome reception at the Oakbrook Hills hotel on Sunday evening. Monday's events begin at the Goss facility with a Goss management update and conclude with a tour of the Chicago Tribune's Freedom Center and social event in downtown Chicago. Tuesday focuses on breakout sessions covering press operations which will be held at Goss' facility, followed by dinner. The conference concludes on Wednesday at the hotel with wrap-up sessions and an overview of the latest technologies.

This year's conference fee is \$150 per person and \$25 for spouses/guests. Registration includes continental breakfasts, lunches and dinners. A spouse/guest program is planned for both Monday and Tuesday. Transportation is included for the duration of the conference, except to and from the airport. The hotel is just minutes away from Goss' facility.

We have negotiated a special group rate at the Oakbrook Hills hotel and should you like to visit the Chicago area three days before or after the conference, the group rate will be extended based on availability. More information on the hotel is noted below and a hotel brochure, conference agenda, questionnaire and registration form are attached.

- **Room Reservations:** Oak Brook Hills Hotel Reservations Dept. (630) 850-5555
- **Reference:** 2001 Western Maintenance Conference
- **Reservation Deadline:** March 30
- **Cancellation Policy:** 24 hours prior to arrival
- **Rate:** \$129 single/double occupancy per room, per night, plus tax.
- **Transportation from airport:**
The hotel does not provide transportation from the airport. Please collect your luggage in the baggage claim area and call one of the suburban cab companies noted below. A cab customer service representative will give instructions on which exit to use and the number of the cab. Cab arrives in 5-10 minutes. Approximate cost is \$20-\$22 not including gratuity. The hotel is approximately 14 miles from O'Hare Airport.

American Taxi: 1-800-244-1177
Universal Taxi: 1-888-344-TAXI

If this is your first time attending the conference and you would like additional information, you may contact myself at (630) 850-6670 / email: Tom.Hojnicki@gossgraphic.com.

Hope to see you this Spring in Chicago!

Sincerely,

Tom Hojnicki
Vice President Americas
Customer Sales & Service